ABSTRACT
The aim of this research is to examine the relationship of emotional intelligence with job productivity. This study will help employees to know why it is important for them to be emotionally intelligent by showing that if they are emotionally intelligent then they will be able to manage their emotions and their work will not be affected. The numerous factors of emotional intelligence self-awareness, emotional resilience, motivation, interpersonal sensitivity, influence, self-assessment, adaptability, initiatives, empathy. For this study, the research design chosen is descriptive in nature and the sampling technique chosen is convenient sampling. The universe of the study includes service sectors organisations like education, banks and financial organization and others within the Dehradun. A sample of 202 respondents was collected from the universe. The collected data after being coded were analyzed using Statistical Package for Social sciences Research (SPSS) and various statistical tests were applied based on hypotheses and matching variables. It has been observed that there is a significant association between emotional intelligence and job productivity.

KEY WORDS: emotional intelligence, job productivity, self Awareness, emotional Resilience, motivation, inter-personal sensitivity, etc.

References

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